

Privacy Policy

Derby County Supporters' Society Limited ("RamsTrust")

How members' data is used

RamsTrust uses personal data to interact with members and inform them of news, events, subscriptions, elections and general meetings.

"Data" means RamsTrust members' personal data. Data may be shared with third-party service providers only where required to support the activities of RamsTrust (e.g. for website hosting or database storage purposes).

Where consent is required, members can withdraw this consent at any time.

This privacy policy sets out more details of this processing, including details of data protection rights, including the right to object to certain processing.

What this policy covers

This policy describes how RamsTrust will make use of data when members interact with RamsTrust and its website, ramstrust.org.uk.

It also describes data protection rights, including the right to object to some of the processing which RamsTrust carries out. More information about members' rights, and how to exercise them, is set out later.

Information collected

Data is collected and processed about members when they interact with RamsTrust and its website. This can include:

- * name, username and password
- * gender
- * age/date of birth
- * home address, email address and phone number
- * payment and delivery details, including billing and delivery addresses and credit card details, where purchases are made
- * information related to the browser or device used to access the website.

Third parties

Data will not be sold to, or allowed to be used by, third parties for marketing purposes.

Sharing data

Data may be shared with government authorities and/or law enforcement officials if required for the purposes above, if mandated by law or if required for the legal protection of our legitimate interests in compliance with applicable laws.

Data will also be shared with third-party service providers, who will process it on behalf of RamsTrust. In particular, third party providers are used for website hosting and maintenance, and data storage.

Members' rights

Members have the right to ask for a copy of their data, to correct, delete or restrict the processing of data.

These rights may be limited, for example if fulfilling the request would reveal personal data about another person, where they would infringe the rights of RamsTrust or a third party, or if members ask to delete information which required by law to keep or have compelling legitimate interests in keeping. Relevant exemptions are included in both the GDPR and in the Data Protection Act 2018. RamsTrust will inform members of relevant exemptions relied upon when responding to any requests.

For RamsTrust membership the provision of certain information is mandatory: if relevant data is not provided, then membership will not be processed. All other provision of information is optional.

Contacting RamsTrust

If there are any concerns about how data is processed, email secretary@ramstrust.org.uk

Retention of data

An individual's data will be retained for as long as they are a member and for up to 12 months afterward, to allow confirmation that membership will not be renewed.

Where personal data is processed for site security and backup purposes, it may be retained for up to 12 months.